



Community Peace Officer Performance Plan

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Prepared by: Clarence Nelson

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Department services

Our mission

Leduc County is dedicated to serving the residents, businesses and visitors by providing effective law enforcement. Community peace officers and staff are committed to the protection of county interests and the safe transportation of people and goods.

Purpose

This plan was created in consultation with Leduc County council and the feedback council has heard from the public since 2019.

Identifying Leduc County's priorities assists Enforcement Services in developing a plan and tailoring the community peace officers' activities to service the needs and concerns of its citizens. This plan helps direct the proactive efforts of our officers and staff to have a greater impact in the highest priority areas.

This will be a public document, serving to better inform the public of Enforcement Services resources, services and activities.

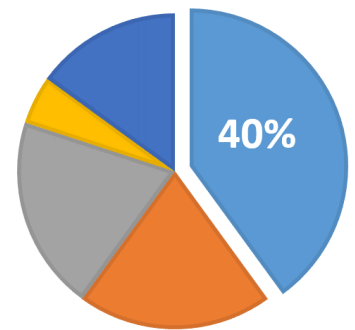
Disclaimer

Enforcement Services' Community Peace Officer Performance Plan aligns with Leduc County's 2024-27 Strategic Plan. It is a living document requiring change from time to time and has been created to provide clarity, direction, goals and strategic priorities for Enforcement Services.

If any components of this document, in whole or in part, come into conflict with either federal or provincial law, or Alberta Justice and Solicitor General policies and procedures, the law or policy shall take precedence, without exception.

Should any provision of this document become invalid, void, illegal, or otherwise not enforceable, it shall be considered separate and severable from the rest of the document and the remainder shall remain in force and be binding as though such provision had not been included.

Strategy: promote and enhance traffic safety



Summary

Enforcement Services is comprised of full-time community peace officers and a bylaw enforcement officer. Leduc County peace officers focus primarily on traffic safety and protection of more than 2,100 kilometers of road infrastructure. They operate under the authority of the Alberta Solicitor General, and abide by the procedures listed in the Peace Officer Act, and Leduc County's Policies and Procedures.

In accordance with Leduc County's strategic priority of *"strong leadership"*, Enforcement Services is an integral part of promoting road safety. This includes taking every opportunity to work with citizens, communities, other municipal departments and external agencies to encourage compliance with the rules of the road, while emphasizing the need for overall road safety measures and designs as traffic volumes increase on local and provincial roads.

Goals and initiatives

1. Educate road users through traffic enforcement and interactions
2. Protect infrastructure
3. Address public safety information arising from the Traffic Advisory Committee

Strategies

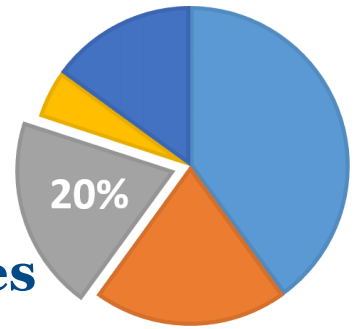
1. Conduct traffic operations and investigate complaints from residents and visitors
2. Proactive patrols on banned roads, excluding primary highways, which are the jurisdiction of the RCMP and Alberta Sheriffs
3. Use hot spot records and requests for patrols to conduct proactive patrols in the community
4. Conduct commercial vehicle enforcement, such as overweight and over dimension violations
5. Enforce cargo securement regulations

Key performance indicators

1. Conduct at least 700 dedicated traffic operations annually
2. Conduct a minimum of 2000 patrols in hot spots annually
3. Conduct a minimum of 1200 patrols per year on banned roads during road ban season per year
4. Conduct a minimum of 100 traffic stops for cargo securement and dangerous goods inspections per year
5. Conduct a minimum of 32 commercial vehicle inspections per year
6. Participate in Wizard Lake Canada Day Parade, Black Gold Rodeo Parade, Calmar Parade and City of Leduc Santa Claus Parade
7. Track proactive and public-initiated investigations



Strategy: assisting emergency services and collaborate with regional professional development opportunities



Summary

Enforcement Services plays an important role in responding to situations that pose a risk to health, life, property and/or environment. Some emergencies require urgent intervention, while others may simply need mitigation. Effective management of emergencies requires agencies to work together and to have open lines of communication. The ultimate purpose of effective emergency response programs is to save lives, protect property, and preserve the environment and the economy by eliminating or reducing risks.

In accordance with Leduc County's strategic priority of "*strong leadership*", Enforcement Services will work closely with all regional emergency services agencies and professionals to provide quality and timely response to public emergencies. This includes providing traffic control, scene safety, and overall support during emergency events.

Goals and initiatives

1. Respond to public safety/emergency occurrences
2. Assist police/fire/emergency medical services response to incidents, as requested
3. Facilitate professional development and learning opportunities to improve service

Strategies

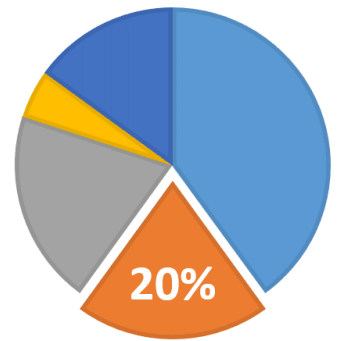
1. Assist with traffic control and scene safety at vehicle collisions and other incidents
2. Share public safety information updates with engineering & utilities, road operations, planning & development and regional law enforcement partners

Key performance indicators

1. Record and report emergency incident assistances to the Protective Services Committee
2. Participation in at least two joint agency traffic awareness campaigns per year
3. Host at least one commercial vehicle dimension and weights instruction course per year
4. Host at least one speed detection instrument (RADAR) instruction course per year



Strategy: build and strengthen community relationships and meaningful community engagement



Summary

In accordance with Leduc County's strategic priority of "*deep community connections*", Enforcement Services is dedicated to supporting community initiatives. Engaging citizens is the foundation of good relationships with the community. Peace officers are first and foremost public educators. They provide clear and concise information pertaining to laws and regulations, and a number of other municipal and social services. The goals and initiatives below support meaningful community engagement, while increasing cooperation and compliance. They also foster trust, which is key to short and long-term success.

Goals and initiatives

1. Cooperate with RCMP public safety awareness programs
2. Provide educational material to the public
3. Support community special events

Strategies

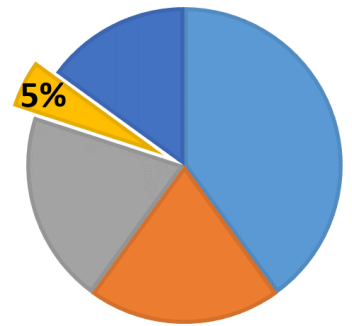
1. Provide the RCMP school resource officer with public awareness information for schools and other public forums
2. Provide brochures and fact sheets at open houses, school presentations, and other community engagement opportunities, pertaining to:
 - ▶ General enforcement information
 - ▶ Farm vehicle regulations
 - ▶ Traffic bylaw regulations
 - ▶ Dog control regulations

Key performance indicators

1. Provide quarterly activity reports and recommendations to the Community Peace Officer Performance Plan to the Protective Services Committee.



Strategy: promote public safety on of water and off-highway lands



Summary

In accordance with Leduc County's strategic priority of "*strong leadership*", Enforcement Services will promote safe use of off-highway vehicles (OHVs) and compliance with safety regulations, for both recreational and practical vehicle users.

All OHV operators in Leduc County must abide by the county's Off-Highway Vehicle Bylaw. Vessel operators are required to follow provincial and federal laws such as the Canada Shipping Act. Officers utilize quads and boats to conduct proactive patrols in various hot spots and bodies of water throughout the county. In-person contact with users to educate them on the lawful and safe use of OHVs and vessels is the key to a cost effective, proactive program. Proactive presence also decreases complaints, while increasing compliance and public confidence in a program supported by council and administration.

Goals and initiatives

1. Engage and educate off-highway vehicle and boating vessel users
2. Prevent incidents and injuries on trails, recreational areas and bodies of water
3. Prevent damage to public lands and trespassing on private lands

Strategies

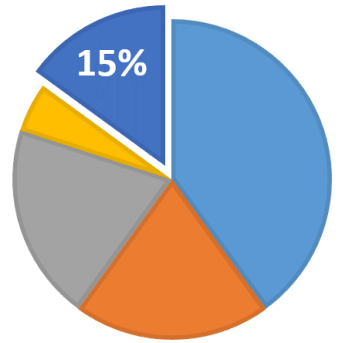
1. Deliver the annual summer boat / off-highway safety program
2. Conduct proactive patrols in hot spots and bodies of water

Key performance indicators

1. Conduct at least 3 quad patrols per year
2. Conduct at least 3 boat patrols and/or shoreline operations per year at Wizard Lake, Pigeon Lake and the North Saskatchewan River.



Strategy: property concerns and compliance



Summary

In accordance with Leduc County's strategic priority of "*deep community connections*", Enforcement Services will contribute to enhancing services to increase the quality of life for the citizens by addressing concerns involving lands and properties, which fall into a state of being either unsafe, unsightly or otherwise non-compliant with Leduc County's bylaws or the *Municipal Government Act*. Taking into consideration the severity and significance of a property concern will be the focus of Enforcement Services' collaborative approach to solving problems identified through complaints received from the public.

Goals and initiatives

1. Address unsightly premise concerns which contravene either the Urban Standards Bylaw or *Municipal Government Act*.

Strategies

1. Respond to public complaints and significant problematic properties
2. Work with Planning and Development and Alberta Transportation to tackle regional concerns regarding storage and signs on private and public lands

Key performance indicators

1. Respond to property complaints within 3 business days
2. Bring nuisance properties into compliance before each winter



Five E's strategy

Summary

Enforcement Services will be proactive, while responding to complaints and conducting investigations in accordance with authorization as peace officers and bylaw enforcement officers. Investigations will be completed in a timely and professional manner that represents Leduc County standards and expectations.

A comprehensive enforcement strategy requires a combined effort of government, industry, the public and enforcement. To do so, Enforcement Services employs the five E's strategy, as follows:

- ▶ **Engineering:** It is becoming more important to engineer future development and success in a forward thinking manner. Enforcement Services will work with a network of modern technology and engineering to facilitate future growth.
- ▶ **Enactment:** Municipal bylaws continue to change, reflecting progress and the desires of the public who expect quality of life for their investments. Enforcement Services will play a vital part in the development of laws, which are both relevant to local development and supported by the public.
- ▶ **Education and compliance:** It is essential to educate the public regarding local laws and regulations. Appropriate, bylaws and education reduce confusion, clarify expectations, increase compliance, and achieve a greater degree of balance between residents, industry and government.
- ▶ **Engagement:** To reaffirm the laws and standards within local communities, it is important to support municipal employees as they interact with citizens. Our officers are first and foremost educators. Enforcement Services will focus on developing a working relationship with property owners and businesses, and work in unison with the community to achieve a high level of compliance *before enforcement*.
- ▶ **Enforcement:** When all efforts to *engineer* success, *enact* fair laws that encourages compliance, *educate* the public and *engage* the community are not successful in achieving compliance, the final step is to take enforcement action. Enforcement is the last step in the five E's strategy.





101-1101 5 St., Nisku, AB T9E 2X3
phone: 780-955-3555 **fax:** 780-955-3444
leduc-county.com