

**MINUTES OF THE LEDUC COUNTY FAMILY AND COMMUNITY SUPPORT SERVICES  
ADVISORY COMMITTEE REGULAR MEETING HELD ON WEDNESDAY, APRIL 17, 2019  
IN ROOM 530 OF THE COUNTY CENTRE BUILDING, NISKU, ALBERTA.**

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**Order and Roll Call**

The meeting was called to order at 5:03 p.m. on Wednesday, April 17, 2019 by Nathan Raymond, Thorsby Representative, with committee members Ray Scobie (Leduc County), Tina Smith, Warburg Representative, Giselle Messer, Rural (West) Representative and Missy Chehayeb, Rural (East) Representative in attendance.

Rick Smith (Leduc County) and Lin Rehn, Calmar Representative were absent from the meeting.

Also present were Meghan Fitch, Leduc County FCSS Bridges FASD Mentor (as presenter), Dean Ohnysty, Leduc County Director of Community Services, Carol Tabone, Leduc County FCSS Manager of Family Support Services, Sara Russell, Leduc County FCSS Manager of Community Support Services and Corrie Richer, Leduc County FCSS Administrative Assistant.

**Introductions**

Roundtable introductions occurred.

**Agenda Adoption**

**04 - 19** Representative Scobie -- that the Agenda for the April 17, 2019 FCSS Advisory Committee Regular Meeting be adopted as presented.

Carried Unanimously

**Previous Minutes**

**Regular Meeting – February 20, 2019**

**05 - 19** Representative Messer -- that the February FCSS Advisory Committee Organizational Meeting minutes be adopted as presented.

Carried Unanimously

**5. General Business**

**5.1 Meghan Fitch, Leduc County FCSS Bridges FASD Mentor**

- Referrals to the Bridges program come from various organizations such as: Home Visitation Program, Children's Services, Probation, Court House, shelters, medical agencies, food bank, Leduc Foundation etc.
- Bridges is a three year voluntary program.
- Mentors are able to make referrals to Glenrose for FASD diagnosis.

- There are currently 13 clients with a maximum is 15; although the ratio depends on the level of support each client requires.

Discussion ensued.

Meghan left the room at 5:25 pm.

## **5.2 Social Framework verbal update (Dean)**

- The Request for Proposals received nine tenders.
- Applications Management, who also did the Social Development Plan for Parkland, was awarded the contract.
- A presentation to Leduc County Council will take place in June with presentations to other community Councils at later dates.
- It will take approximately 4 or 5 months for data collection with a breakdown of the data collected for each community.
- A draft document should be completed by September/October, with the final document completed by the end of the year.

Discussion ensued.

## **5.3 Senior Services – Housekeeping subsidy report (Sara)**

- The transition to the contracted service provider, Serving Hands Senior Care, went smoothly and the seniors are adjusting.
- There are more services available to the seniors with Serving Hands.
- Subsidies for housekeeping services are based on line 150 of the client's income tax return, which doesn't take into account situations or circumstances of the income. With some discussion about financial situations, other resources can sometimes be pursued.
- In total, four providers chose to continue with the new program. Serving Hands have hired four additional workers and are currently employing 8 housekeepers (hiring 2 more) to serve the area.
- Our insurance policy was cancelled and all workers were reimbursed the full amount they originally paid.
- During February and March, all clients were contacted (by phone and letter) and invited to continue with the new program. Many chose to arrange private services.
- There are currently 22 households receiving the subsidy. There are two households on the waiting list, but they will be assigned workers shortly.
- With Serving Hands taking over the housekeeping services, we can now focus on the higher needs seniors.
- We are receiving a monthly report from Serving Hands, which includes all clients served, hours used, waitlisted clients, worker assignments, successes, challenges and the invoice.
- We will review all client subsidies in July 2019 and complete a satisfaction survey.

Discussion ensued.

## 5.4 2018 FCSS Outcomes Report (Sara)

Regional report which includes Leduc County, Calmar, Thorsby, Warburg and New Sarepta.

### **Life skills for children and youth**

- Includes programs and courses such as Home Alone, Babysitting and classroom workshops.

### **Client support**

- Programs include one to one client support and group workshops (all adults).
- 96 participants and 61 completed surveys.
- 93% reported an increase in their ability to handle life's ups and downs.
- 97% reported an increase in their ability to take action to improve their life.

### **Community Programming – Events**

- Programs include Warburg Women's Conference and Golden Rules.
- 75 participants and 33 completed surveys.
- 93% reported an increase in quality of social relationships.
- 100% reported an increase in feeling a sense of belonging.

### **Family Programming – Family Day Unplugged**

- Family survey given to students provided a family activity to do.
- 1339 participants and 134 surveys collected.
- 96% reported feeling closer to their families.

### **Information & Referral**

- Programs include Community Volunteer Income Tax, Christmas Elves and one-to-one client support.
- 400 participants and 233 surveys collected.
- 99% reported knowing where to access community resources.

### **Parenting Children & Youth**

- Outcome: Parents are confident in their ability to parent positively.
- Programs include parenting skills workshops (several workshops were run).

### **Youth Engagement**

- Outcome: Youth participate positively in their community.
- Programs: school presentations.
- 88 participants and 88 surveys collected.
- 84% reported that they look for opportunities to volunteer in their community.

### **Volunteer Engagement**

- Outcome: Individuals believe they make a difference because they volunteer.
- 200 participants and 45 surveys collected.
- 100% reported a belief that they are making a difference by volunteering.

### **Community Initiatives**

#### **Substance Abuse Prevention**

Leduc County is an active partner of the Leduc Regional Opioid Framework. Leduc County is actively working to increase awareness on this social issue and bring information and resources to the rural communities. We are running social media campaigns and training events in the communities.

Discussion ensued.

## **6. Information Items**

### **Early Years & Leduc Regional Parent Link Centre Spring 2019 Program Guide**

Carol Tabone highlighted some of the additional summer programs that Parent Link will be running.

There are two new Parent Link staff that will be taken around the community to introduce.

Representative Raymond motioned to accept agenda item 6 as information.

Carried Unanimously

## **7. Leduc County FCSS Department Update**

A copy of the Leduc County FCSS Department Update for February and March 2019 was provided in the agenda package to the FCSS Advisory Committee members.

Representative Raymond motioned to accept agenda item 7 as information.

Carried Unanimously

## **8. Adjournment**

**06 - 19** Representative Tina Smith -- that the FCSS Advisory Committee meeting be adjourned.

Carried Unanimously

The FCSS Advisory Committee organizational meeting concluded at 6:28 p.m.

The next FCSS Advisory Committee meeting will be held on June 19, 2019.



Chairperson



Director of Community Services